

NBF Benefits Platform

Access and redeem your exclusive
lifestyle benefits



Seamless Access to Exclusive Lifestyle Privileges

Eligible NBF customers can unlock, manage and enjoy premium lifestyle benefits through an intuitive, centralised digital platform.



Secure Access



Reserve services instantly



View available privileges



Manage upcoming bookings

How Your Membership is Activated

1

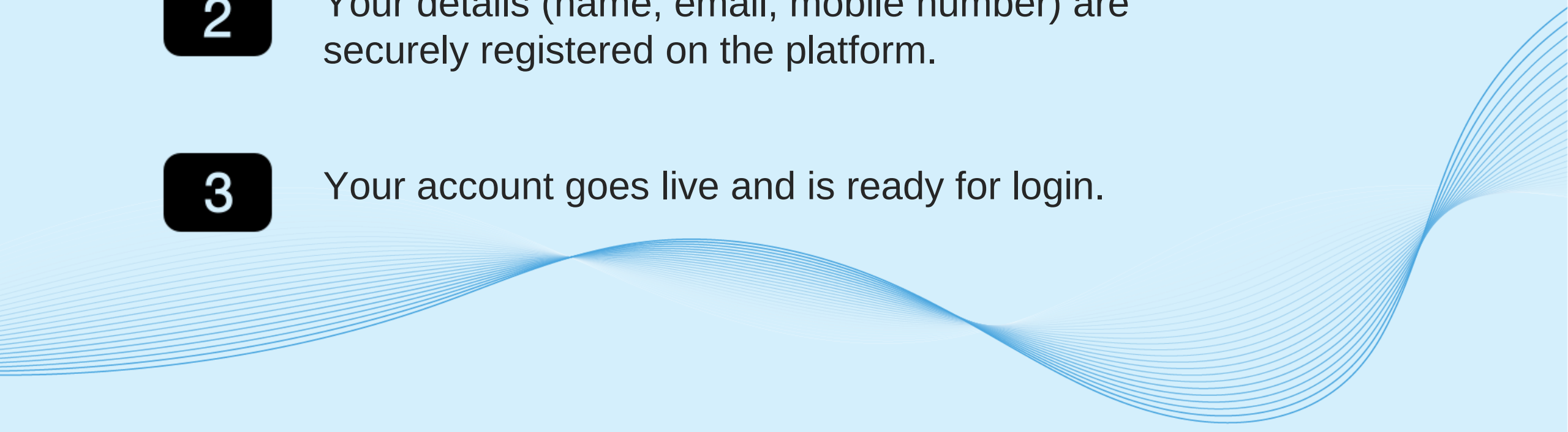
NBF assigns a unique membership ID to eligible customers

2

Your details (name, email, mobile number) are securely registered on the platform.

3

Your account goes live and is ready for login.

A decorative graphic consisting of multiple thin, light blue lines that form a series of overlapping, flowing waves across the bottom half of the slide.

Logging into the Platform

1

Visit the NBF Benefits Platform login portal.

2

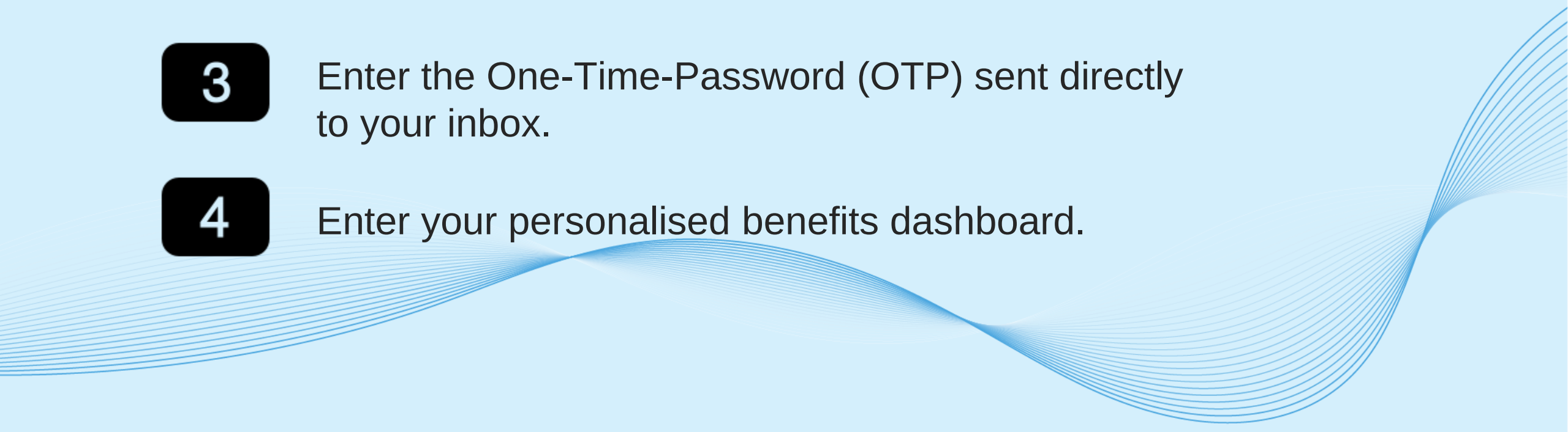
Enter your registered email address.

3

Enter the One-Time-Password (OTP) sent directly to your inbox.

4

Enter your personalised benefits dashboard.

A decorative graphic consisting of multiple thin, light blue lines that curve and flow across the bottom right portion of the slide, creating a sense of movement and depth.



Your Benefits Dashboard

Upon login, your personalised dashboard displays your entire portfolio of available privileges.



Airport Transfers



Padel Tennis Sessions



Valet Parking



Marquee Events

Receiving your Complimentary Padel Session

1 Select Padel Tennis from the central dashboard.

2 Choose your preferred participating venue.

3 Select your desired date and time slot.

4 Submit your booking request.



You will receive an immediate request acknowledgment, followed by official booking confirmation within 48 hours.

Important Note: You must present both your booking confirmation email and valid ID upon arrival at the venue.

Airport Transport Scope: Domestic vs International

Domestic Transfers	International Transfers
Coverage Area Dubai, Abu Dhabi & Sharjah	Coverage Area Available in selected premium global hubs
Supported Hubs All airports	Supported Hubs Saudi Arabia: Riyadh, Jeddah, Medina, Dammam India: Delhi, Mumbai, Bangalore, Pune, Hyderabad, Kolkata, Chennai UK: London Airports France: Paris Charles de Gaulle
Booking Process Identical for both tiers	Booking Process Identical for both tiers

The Airport Transfer Booking Timeline



Select Transfer > Enter Pickup/Drop-off > Select Date/Time > Submit

Seamless Arrivals: Complimentary Valet Parking



1. The Arrival

Visit a participating lifestyle location (directory available on platform).

2. The Handover

Hand over your vehicle to the designated valet attendant.

3. The Verification

Present your eligible NBF Bank Card.

4. The Receipt

Receive your official valet barcode ticket.

Tracking and Managing Your Itinerary

The Booking History portal provides a complete, transparent view of all your platform activity, allowing you to manage your schedule effortlessly.



Upcoming Bookings

Completed Bookings

Cancelled Bookings

View and manage
future reservations.

Review past
services.

Audit retracted
requests.

Cancellation Windows and Quota Policies

Green Zone (> 24 Hours Before Service): Safe Cancellation.

Open your Booking History, select the booking, and click 'Cancel' with no penalty.

Red Zone (< 24 Hours Before Service): Penalty Risk.

Late cancellations within this window may result in quota utilisation, permanently deducting from your available benefits limit.

Action Steps



1. Open Booking History



2. Select Booking



3. Click Cancel

Marquee Events

Enjoy more with a curated selection of premium sports, entertainment, and lifestyle experiences, with exclusive discounts of up to 15% on eligible tickets.

- 1 Discover premium sports and entertainment events
- 2 Enjoy discounts of up to 15% on eligible tickets
- 3 Choose events that suit your preferred location and schedule
- 4 Receive dedicated support throughout the booking process

How It Works

1. Log in to **NBF Benefits Platform**.
2. Select **Marquee Events** from your benefits dashboard.
3. Browse available events and choose your preferred experience.
4. Click Request Now to submit your request.
5. Our partner will contact you to confirm availability and assist with payment.
6. Once payment is completed, your ticket confirmation and event details will be shared with you.

► Important Information

Ticket availability is subject to event capacity and availability. Requests should be submitted at least 60 days before the event date. Initial confirmation will be provided within 48 hours of request submission. Ticket availability will be confirmed within 72 hours. Tickets will be issued within 72 hours of payment confirmation. Confirmed tickets are non-refundable, non-transferable, and cannot be exchanged for cash.

Understanding Your Account Status



Reactivated / Active Status

-  Platform login fully operational.
-  All lifestyle benefits can be actively redeemed.
-  Remaining previously allocated quota applies automatically.



Deactivated Membership

-  Platform login remains accessible for history review.
-  **Benefits cannot be booked or redeemed.**

The Platform Ecosystem: The Benefit Lifecycle





At Your Service: Dedicated Support

For seamless assistance with platform access, booking modifications, or general inquiries, our dedicated teams are ready to assist.



Relationship Manager

National Bank of Fujairah



Technical & Booking Support

Powered by Thriwe

Thank you for exploring the NBF Benefits Platform. Your premium lifestyle awaits.

Your Benefits, Your Lifestyle.

Introducing NBF Benefits Platform

Powered by

thrive



THANK YOU!

Terms and conditions apply.

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