KEY FACTS STATEMENT
NBF SUPPLY CHAIN FINANCE
THIS IS NOT AN OFFER OF CREDIT OR CONTRACT

Important: This document provides a high-level summary of the key features, costs, obligations and risks of the product and serves as an acknowledgement of receipt. It is not intended to create, amend or replace any legal rights or obligations between the parties. The Customer should carefully review the Bank's General Terms and Conditions, product-specific Terms and Conditions, facility letters and other applicable contractual documents before proceeding. In the event of any inconsistency, the applicable contractual documents shall prevail, subject to applicable laws and regulations.

1. Product Overview

Supply Chain Finance (SCF) is a working-capital program under which the Bank may finance approved trade payables arising from genuine supplies of goods or services to the Customer. The program is generally anchored on the customer's confirmation that an invoice is valid, accepted, undisputed and payable on its due date.

- The Bank may pay an eligible supplier before the contractual invoice due date as per agreed terms.
- The Customer pays the full approved invoice amount to the Bank plus agreed accrued interest on the agreed due date, irrespective of whether the supplier requested early payment, subject to the final transaction documents.
- The facility is not a commitment to finance every invoice. Each drawdown remains subject to eligibility criteria, available limit, program conditions, Anti Money Laundering (AML) and sanctions screening, fraud controls and the Bank's approval.

2. Parties and responsibilities

Party	Main role	Key obligations
Customer / Anchor Buyer	Obligor	Uploads or approves eligible invoices; confirms genuine delivery/ performance and acceptance; promptly reports disputes, returns, credit notes, fraud concerns or changes; pays the Bank in full along with accrued interest on the due date.
Supplier	Seller of goods or services	Complete onboarding/Know Your Customer (KYC); submits or confirms valid invoice information; elects early payment where applicable; provides correct bank details; complies with supplier program terms.
Bank	Funder	Performs onboarding and eligibility checks; makes approved early payments; provides statements; processes collections; handles complaints and data in accordance with applicable requirements.
SCF Platform provider, if any	Technology or processing support	Operates only within its contracted role.

3. Eligibility

To be eligible for this Supply Chain Finance facility, the customer should generally meet the following criteria:

- Well-established company incorporated in the UAE.
- Entity should have an active operating account with the Bank.
- Demonstrate satisfactory financial strength and creditworthiness acceptable to the Bank.
- Have genuine commercial trade transactions supported by valid invoices and underlying contracts or purchase orders.
- Operate within industries acceptable to the Bank's risk appetite.
- Suppliers whose invoices are financed must be acceptable to the Bank and comply with applicable KYC/AML requirements.
- Provide all documents necessary for credit assessment including latest 3 years audited financial statements, in-house financial, ageing reports, AECB consent, external credit reports (where applicable), bank statements, VAT/Corporate Tax returns and any other supporting information as requested by the Bank.
- Comply with all applicable UAE laws and regulations.

4. Target Customers

This product is designed for:

- Corporate buyers wish to extend payment terms while supporting supplier liquidity.
- Suppliers requiring early payment of approved invoices.
- Businesses with regular domestic or international trade transactions.
- Businesses seeking an alternative to conventional working capital borrowing.

5. Suitability

The Bank will assess the suitability of the Supply Chain Finance facility having regard to the Customer's specific needs and circumstances and the nature and scale of its business.

6. Product Features

- Early payment to suppliers before the contractual invoice due date.
- Buyer continues to pay on the agreed maturity date.
- Flexible financing linked to actual trade transactions.
- Revolving availability as eligible invoices are generated and repaid.
- Financing is transaction-specific and generally considers date of financing, invoice date and credit period. The maximum tenor of any financed transaction shall not exceed 180 days. Tenor will be specified in the Facility Letter.
- Financing available in both AED and USD.
- Financing may be supported by credit insurance obtained for the benefit of the Bank to mitigate the risk of customer non-payment (where applicable). The existence of such insurance does not reduce or extinguish the Customer's obligation to repay all amounts due under the facility.
- Facility limits and individual transaction limits are approved by the Bank.
- Pricing is disclosed in the applicable facility documentation.
- The Bank may decline financing for invoices that do not meet eligibility criteria.

7. Processing Time

Your Finance facility will be processed within 14 business days of signing the Facility Documents and submission of all required documents in a form acceptable to the Bank.

Bank may request additional information or documentation to complete its assessment.

8. Fees and Charges

Interest rate	Linked to benchmark rate – EIBOR or SOFR + interest margin with a minimum floor rate. Interest margin and floor rate as stated in customer-specific Facility Letter / related documentation. Changes in the applicable benchmark rate may result in a change to the financing rate and may increase or decrease the Customer's periodic instalments and/or total financing cost, subject to the terms of the Facility Letter. **Illustrative Example (for explanation purposes only):** If the applicable benchmark rate is 3.86% p.a. viz. 3-month EIBOR, the agreed interest margin is 4.00% p.a., and the floor rate is 7.00% p.a., the applicable financing rate would be 7.86% p.a. (3.86% + 4.00%). If the benchmark rate falls to 2.75% p.a., the calculated rate would be 6.75% p.a. (2.75% + 4.00%). However, because the facility has a 7.00% floor rate, the applicable financing rate would remain 7.00% p.a. This is an illustration only. The actual benchmark rate, interest margin and floor rate applicable to the Customer will be specified in the Facility Letter and related facility documentation.
Arrangement fee	Up to 2% of the approved facility amount plus VAT as specified in the Facility Letter
Documentation fee	AED 6,000 + VAT
Platform / supplier onboarding fee	As specified in customer-specific Facility Letter.
Past-due interest	As specified in customer-specific Facility Letter.
Other fees	As per the Bank's Schedule of Charges published on the website.

Correspondent Bank / Third-Party Charges: Any applicable correspondent bank, supplier bank or other third-party charges will be borne by the Customer where applicable.

9. Security Requirements

Depending on the structure of the SCF program and the Bank's credit assessment, security may include: -

- Personal guarantees;
- Corporate guarantees;
- Parent company guarantees;
- Cash collateral;
- Assignment of receivables arising from the onward sale of products or services financed under the facility;
- Pledges over assets; and
- Other securities acceptable to the Bank.

10. Customer Obligations

- Provide accurate and complete financial, ownership, KYC, tax, supplier and transaction information and promptly notify material changes on an ongoing basis during the life of the facility.
- Approve only invoices arising from genuine, completed supplies or services that have been checked under the Customer's internal controls.
- Do not approve an invoice that is disputed, cancelled, duplicated, assigned, financed elsewhere, subject to a known credit note, or not legally payable.
- Maintain authorized-user controls, segregation of duties and secure access to any SCF platform.
- Pay approved invoices on time without deduction, counterclaim or set off, except where expressly permitted in the final documents.
- Permit audits or provide support for purchase orders, contracts, delivery evidence, acceptance records and invoice ledgers when reasonably requested.
- Comply with applicable laws, sanctions, AML/CFT obligations, anti-bribery requirements and the program documents.

11. Customer Rights

- Receive the reason for rejection of an application in writing, except where the reason relates to Financial Crime risks or disclosure is prohibited by applicable laws or regulations.
- Receive clear and timely information on the product features, applicable fees, risks, terms and conditions before proceeding.
- Receive applicable contractual and transaction documentation.
- Submit a complaint through the Bank's complaint channels without charge and receive information on the applicable escalation process.
- Receive prior notice of material changes to applicable terms and conditions, including fees, in accordance with applicable regulatory requirements.

12. Important Warnings

- **Facility Nature**: The facility is a revolving in nature and uncommitted credit facility, the Bank is under no obligation to finance every eligible invoice and may approve or decline individual financing requests in accordance with its policies.
- **Supplier Onboarding Risk**: Financing cannot be provided if suppliers fail to satisfy onboarding, KYC or program participation requirements.
- **Payment obligation**: Once the Customer validly approves an invoice, it may be required to pay the Bank on the due date even if a later commercial dispute arises with the supplier.
- **Compliance & Correspondent Bank scrutiny**: Foreign currency transactions will be subject to US, UK, EU compliance screening and AML checks. The actual time to complete a transaction may differ from estimates due to increased scrutiny of transactions by the correspondent bank/financial institution providing financial services to the beneficiary of remittances. Financing transactions may be delayed, rejected or suspended due to sanctions, regulatory restrictions, legal requirements or force majeure events.
- **Currency Risk**: Where the invoice currency differs from the Customer's repayment currency, exchange-rate fluctuations may increase the Customer's effective repayment cost.
- **Invoice and fraud risk**: Duplicate, fictitious, altered or previously assigned invoices may lead to suspension, cancellation, reimbursement claims, default and legal action. The Customer must maintain effective invoice approval and fraud controls.
- **Dilution risk**: Returns, rebates, credit notes, retention amounts, price adjustments, set-off, early-payment discounts or deductions can reduce the amount genuinely payable. This must be reported before approval and immediately when identified.
- **Late-payment consequences**: Failure to make payments when due may result in late payment charges and/or past due interest, adversely impact the customer's credit profile and credit bureau records, and lead to the classification of the facility as delinquent. In the event of continued default, the Bank may initiate recovery proceedings, enforce any security, guarantees or collateral provided, and recover any associated legal and enforcement costs.
- **Concentration risk**: The Bank may cap exposure to a supplier, supplier group, buyer entity, industry, geography or currency. Breaching a concentration limit may make invoices ineligible even where the overall facility limit is available.
- **Benchmark / rate risk**: Where pricing is variable, finance costs may rise when the applicable benchmark increases.
- **Operational and cyber risk**: Incorrect invoice data, authorized-user misuse, compromised email or changed supplier bank details can cause loss or delay. Changes to payment instructions should be independently verified.
- **Program termination risk**: The Bank may reduce, suspend or cancel the program in accordance with the documents, including following credit deterioration, breach, sanctions concerns, fraud indicators or a material adverse change.
- **Credit Insurance**: Financing may be dependent on the continued validity of the credit insurance policy. If the policy is cancelled, expires, coverage is reduced, or claim is declined by the Insurer, the Bank may suspend further financing, reduce available limits, require additional security, or seek repayment in accordance with the facility agreement.
- **Tax and accounting**: The legal and accounting treatment may differ depending on the SCF structure. The Customer and supplier should obtain their own advice.

13. Cooling-off Period

You may cancel the Financing Facility within 5 business days of signing the Facility Offer Letter. The Financing Facility will not be made available until the cooling-off period expires. If you cancel during this period, applicable fees and charges may apply.

You may waive the cooling-off period by providing written instructions to the Bank, allowing the Financing Facility to be made available immediately.

14. Customer Support

Do not hesitate to reach out to National Bank of Fujairah through the following channels:

Call Centre: **600565551**
Address: Your nearest NBF Branch, please **click here** for the location

We will seek to address your complaint within two clear business days of receipt and advise you if any delay occurs in providing our final response.

Full details of how we address your complaints are contained in our Customer Charter published on our website.

15. Changes to Terms and Conditions

NBF may amend the applicable terms, conditions, pricing or fees of the Product where permitted by applicable laws and regulations. Where required, NBF will provide the Customer with at least 60 calendar days' prior written notice before such changes take effect.

16. Customer Acknowledgement

We acknowledge that we have received, read and understood this Key Facts Statement prior to entering into the Supply Chain Finance agreement with National Bank of Fujairah PJSC.

Customer Name	Date
Company Stamp	**Customer Signature**