



YOUR BANKING IN GOOD HANDS

- HOW TO REGISTER FOR ADVANCED SECURITY
- HOW TO LOG IN TO NBF DIRECT



GET READY TO EXPERIENCE A NEW LEVEL OF ONLINE BANKING

We have upgraded NBF Direct to give you an online banking experience that's quicker, more secure and hassle-free.

At NBF, our commitment to offer a better banking experience is ongoing. This guide will help you to understand the new features and functionalities that will change the way you bank. Please keep it for your future reference.

INSIDE

How to register for advanced security 02

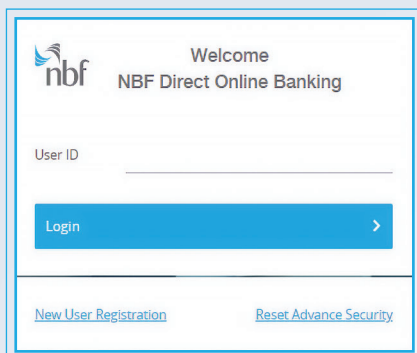
How to login to NBF Direct 05



NBF INTRODUCES ADVANCED SECURITY FOR ONLINE BANKING

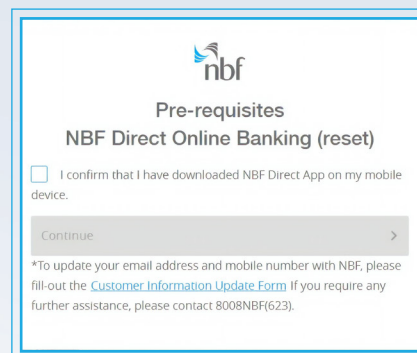
- Redesigned for a seamless experience.
- Our advanced security features make it easier and safer to manage your accounts.
- Please follow these steps to register for it.

- 1 Visit the NBF Direct Online Banking page and click on [Reset Advanced Security](#).



The screenshot shows the NBF Direct Online Banking login page. At the top, it says 'Welcome NBF Direct Online Banking'. Below this is a 'User ID' input field and a blue 'Login' button with a right arrow. At the bottom, there are two links: 'New User Registration' and 'Reset Advance Security'.

- 2 Now you'll see the pre-requisites for [NBF Direct Online Banking](#).

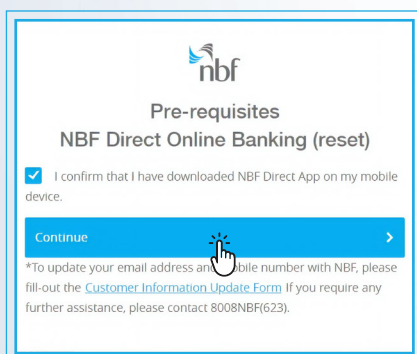


The screenshot shows the 'Pre-requisites NBF Direct Online Banking (reset)' page. It features the NBF logo and a checkbox with the text 'I confirm that I have downloaded NBF Direct App on my mobile device.' Below the checkbox is a grey 'Continue' button with a right arrow. A note at the bottom states: '*To update your email address and mobile number with NBF, please fill-out the [Customer Information Update Form](#). If you require any further assistance, please contact 8008NBF(623)'.

To start, you'll need the latest [NBF Direct App](#) on your mobile device. You can download it from the App Store or Google Play.

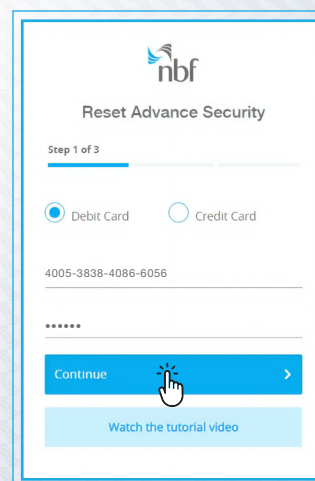


- 3 Check the confirmation box and click on [Continue](#).

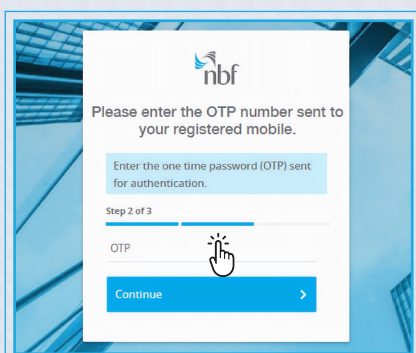


This screenshot is identical to the previous one, but the checkbox is now checked, and a hand icon is pointing at the 'Continue' button.

- 4 Please enter your Debit or Credit Card information and click on [Continue](#).



The screenshot shows the 'Reset Advance Security' page, 'Step 1 of 3'. It has two radio buttons: 'Debit Card' (selected) and 'Credit Card'. Below them is a card number field containing '4005-3838-4086-6056' and a masked PIN field with six dots. At the bottom, there is a blue 'Continue' button with a right arrow and a hand icon, and a light blue link that says 'Watch the tutorial video'.



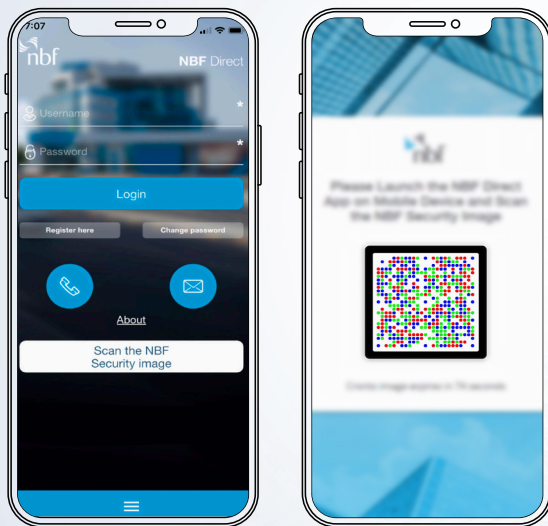
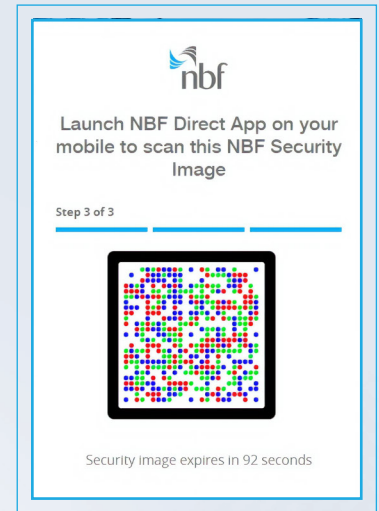
The screenshot shows the 'Please enter the OTP number sent to your registered mobile.' page, 'Step 2 of 3'. It has a text input field for the OTP and a blue 'Continue' button with a right arrow and a hand icon.

- 5 You'll receive a [One Time Password](#) on your registered mobile number. For your security, the OTP is valid for five minutes only.

- 6 Enter the OTP and click on **Continue**.

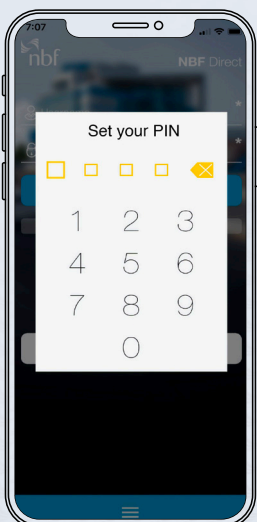
- 7 Now you'll see the **NBF Security Image** on the screen.

Open the **NBF Direct App** on your mobile device...



- 8 Open the **NBF Direct App** on your mobile device...

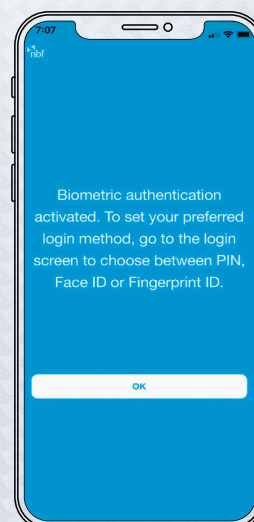
And scan the **NBF Security Image**.



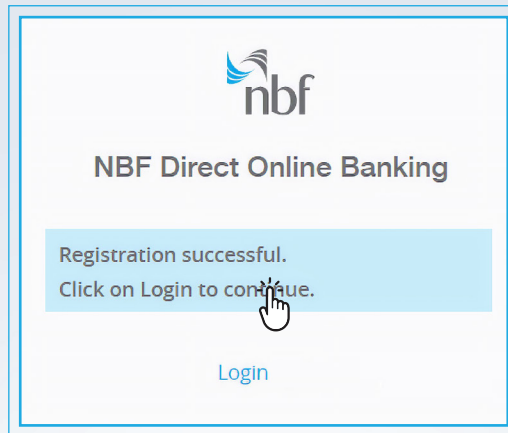
- 9 You'll be prompted to enter a **PIN**.

Set your unique **4-digit PIN**...

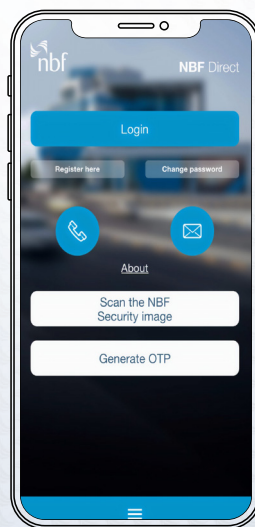
- 10 Enter the **PIN** again to confirm it.



- 11 Your **biometric authentication** is now activated. You may choose your preferred **login** method from **PIN** or **Fingerprint ID** on the login screen.



Congratulations,
your registration for Advanced Security is successful.
To log in again, please watch the video titled
'How to log in to Online Banking'.



You've also registered your mobile device for
advanced security.



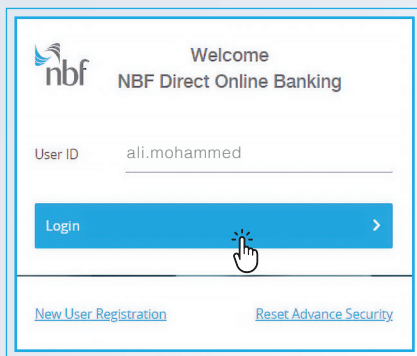
HOW TO LOG IN TO NBF DIRECT ONLINE BANKING

THREE WAYS TO DO IT

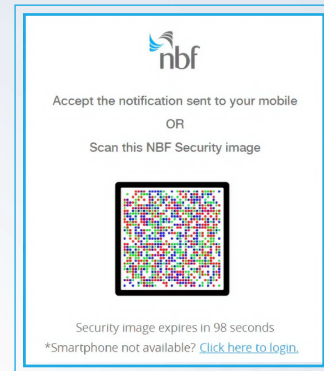
ONE

By scanning the NBF Security Image with your mobile device

- ① Please enter your User ID and click on [Login](#).

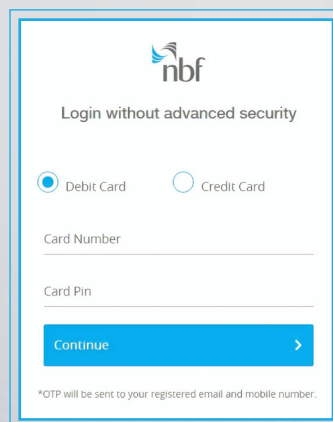


- ② You'll see a welcome message and the [NBF Security Image](#).

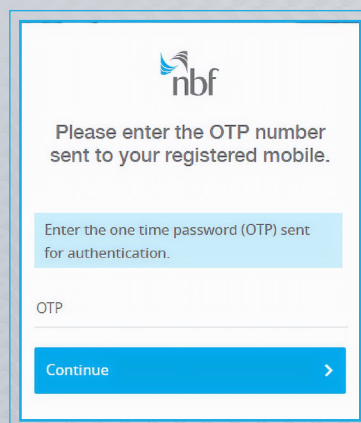


In the absense of a smartphone, you may log in with your debit or credit card number and [PIN](#).

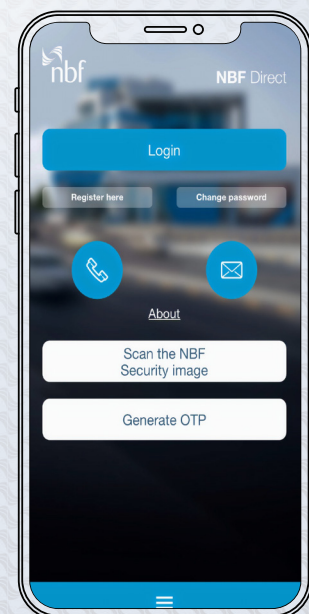
An [OTP](#) will be sent to your registered email or phone.



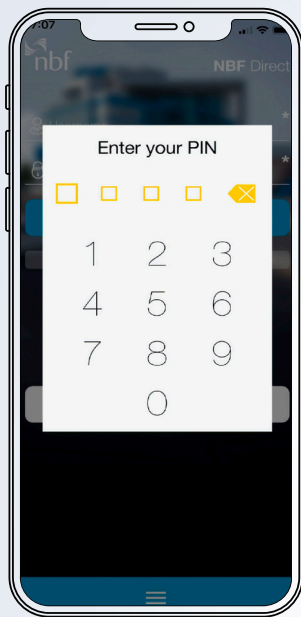
Please enter the OTP and click on [Continue](#).



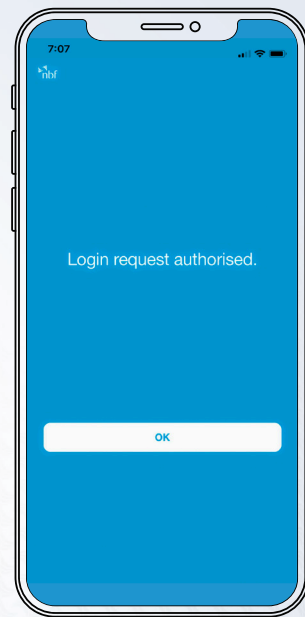
- ③ Open the [NBF Direct App](#) on your mobile device and click on [Scan the NBF Security Image](#).



- ④ You'll be prompted to enter your **4-digit PIN** that you had set during registration.



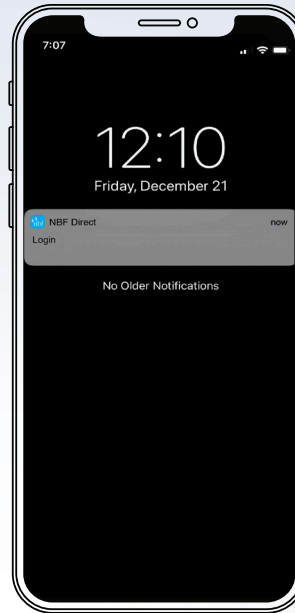
- ⑤ Open the **NBF Direct App** on your mobile device and click on **Scan the NBF Security Image**.



TWO

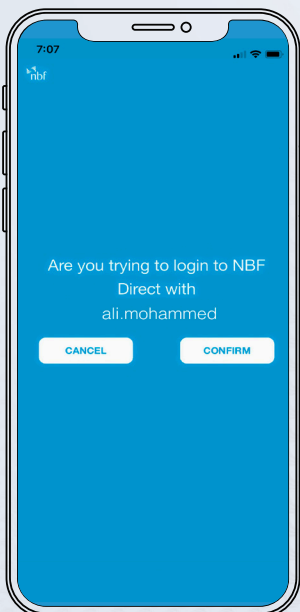
By authorising the push notification
with your mobile device

- 1 When you see the **NBF Security Image** on your computer, you would've received a push notification on your mobile device.

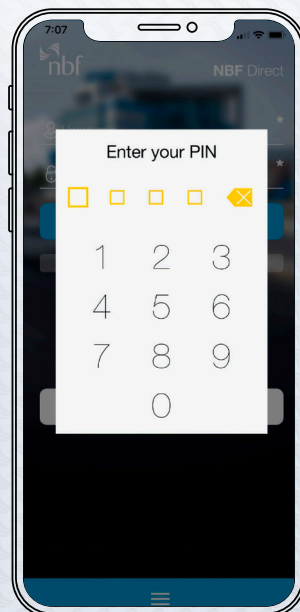


Click on the
push notification.

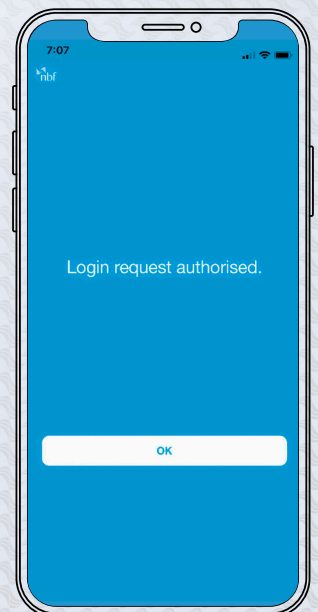
- 2 Click on **Confirm**.



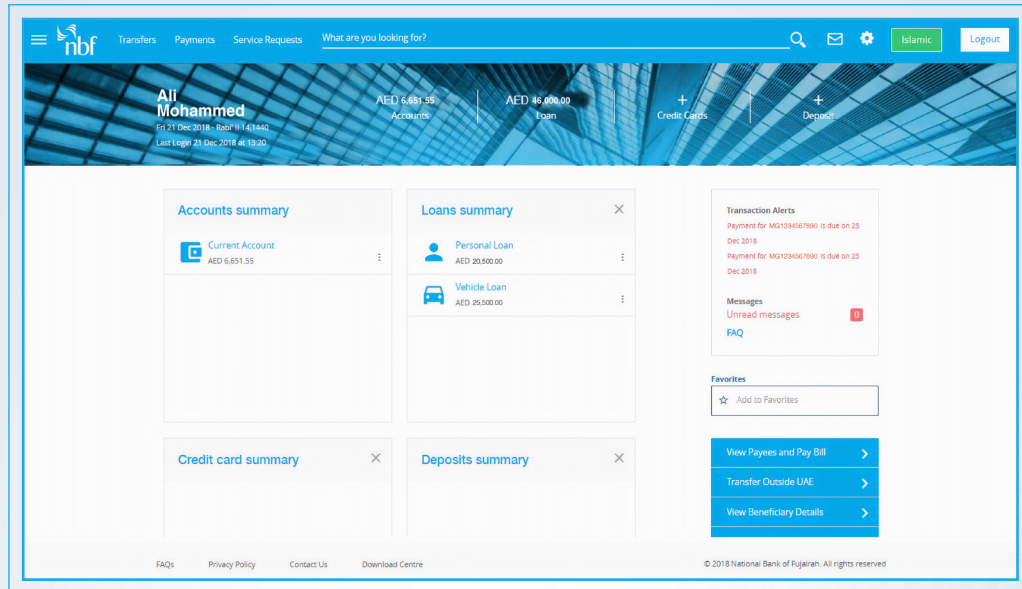
- 3 You'll be prompted to enter your **4-digit PIN** that you had set during registration.



- 4 You've logged in successfully. Click on **OK**.



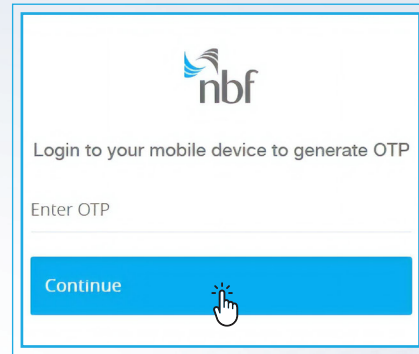
- ⑤ Now you'll see your dashboard.
Go ahead, enjoy our new advanced online banking experience.



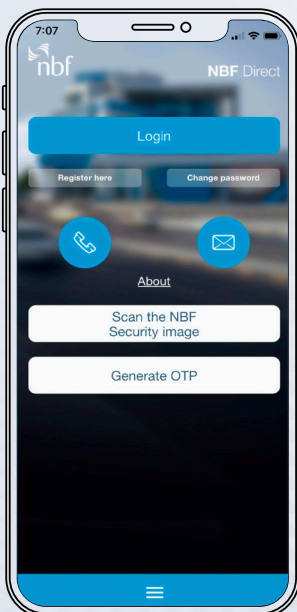
THREE

By following these steps, in case both
NBF Security Image and push notification have expired

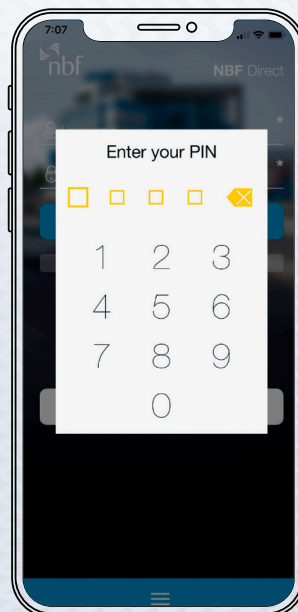
- 1 You'll see this screen on expiry of your **NBF Security Image** and push notification.



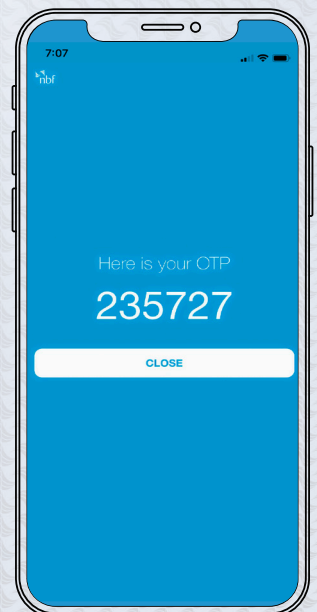
- 2 Open the **NBF Direct App** and click on **Generate OTP**.



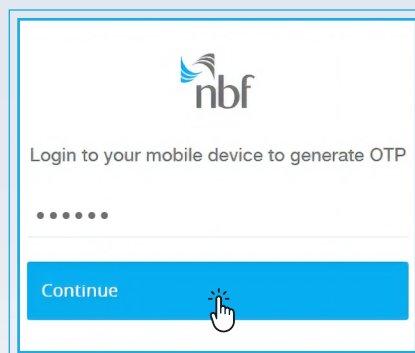
- 3 Enter your **4-digit PIN** set during registration.



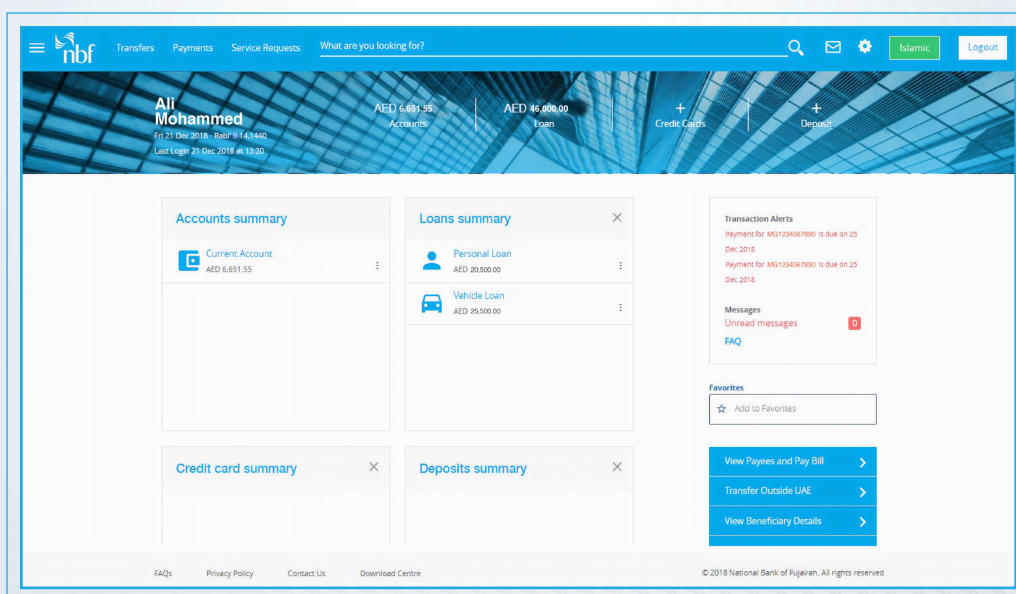
- 4 Your **OTP** will be displayed on the **NBF Direct App**.



- 5 Enter the **OTP** on the computer and click on **Continue**.



- 6 Now you'll see your dashboard. Go ahead, enjoy our new advanced online banking experience.



THANK YOU FOR BANKING WITH NBF!

Call 8008**NBF**(623)
to start our partnership

nbf.ae    

